

GRIEVANCE REDRESSAL CELL

The Grievance Redressal Cell of PMR Engineering College has been constituted with an aim to provide easy and readily accessible machinery for prompt disposal of the day to day genuine grievance of the student community and to make the student community to pursue their education at a congenial atmosphere. Any student with a genuine grievance may approach the Grievance Redressal Cell to submit his/her grievance in writing to The Principal, PMR engineering College, Maduravoyal, Chennai-95 or send through e-mail to grievance.pmrec@gmail.com

OBJECTIVES:

- To introduce a fair, impartial and consistent mechanism for redressal of various issues faced by the students/parents
- To ensure that grievance are resolved promptly, neutrally and in complete confidentiality.
- To uphold the dignity of the College by promoting cordial Student – teacher relationship.

FUNCTIONS:

- The cases will be attended promptly on receipt of written grievances from the students .
- The cell formally will review all cases and will act accordingly.
- The cell will give report to the authority about the cases attended and the number of pending cases, if any, which require direction and guidance from the higher authorities.